

AXTELL SALES COMPANY POLICIES



Disclaimer: All Axtell Sales products are intended for off road use only.

The words Harley-Davidson™, EVO™, XL™, Evolution™, Sportster™, Big Twin™, Twin Cam™, Shovelhead™, Panhead™™, Merch™, Rev Tech™, S & S™, Jims™, Dayton™, Twin Tec™, Childs & Albert™, and Super-Side-Winder™ are used as a reference only and are not intended to imply that these parts are manufactured or endorsed by Harley-Davidson Motor Company.

It is the responsibility of the user to determine if any products sold by Axtell Sales are appropriate for their desired application. The user will assume any and all legal or personal injury risk, liability, and all other obligations, duties, and risk associated with the installation of these parts.

Limited Warranty: All of Axtell Sales, Inc., products are to be manufactured free from defects in material and workmanship at the time of manufacture. It is the responsibility of the purchaser to inspect all goods carefully before use. Any returns are to be made before the product is installed or modified in any way. Credit, repair, or replacement of goods is predicated upon factory inspection. Axtell Sales Inc. is not responsible for improper installation of parts or damage due to abuse (including competitive racing, dynoing, etc.) or improper lubrication. (All warranty claims on items not manufactured by Axtell Sales, please refer to original manufacturer.)

Returns: Any merchandise that appears to be damaged in shipping must be reported immediately. All returns or exchanges must be made before use and within 30 days of purchase. Call, write or email for authorization before returning any merchandise. Returns must be shipped in original boxes and accompanied by a copy of the original invoice. All return freight will be paid by the returnee. Returns for any reason other than defective merchandise are subject to a 15% restocking fee.

There are no refunds on any custom ordered parts.

Payment Terms: A 50% deposit is required on all custom-made cylinder orders or custom pistons. We require an advance wire transfer payment on all foreign accounts. Payments may also be made using Visa, Master or Discover Card and American Express.

Shipping: All orders will be shipped United Parcel Service C.O.D. unless other arrangements have been made in advance. A service charge of \$5.00 will be added to all orders less than \$25.00; this charge may be waived for customers whose volume warrants occasional small orders without a penalty. Any customer that refuses any order will be required to post a \$25.00 shipping bond on their next order.

Prices: All prices are suggested retail and are subject to change without notification.

